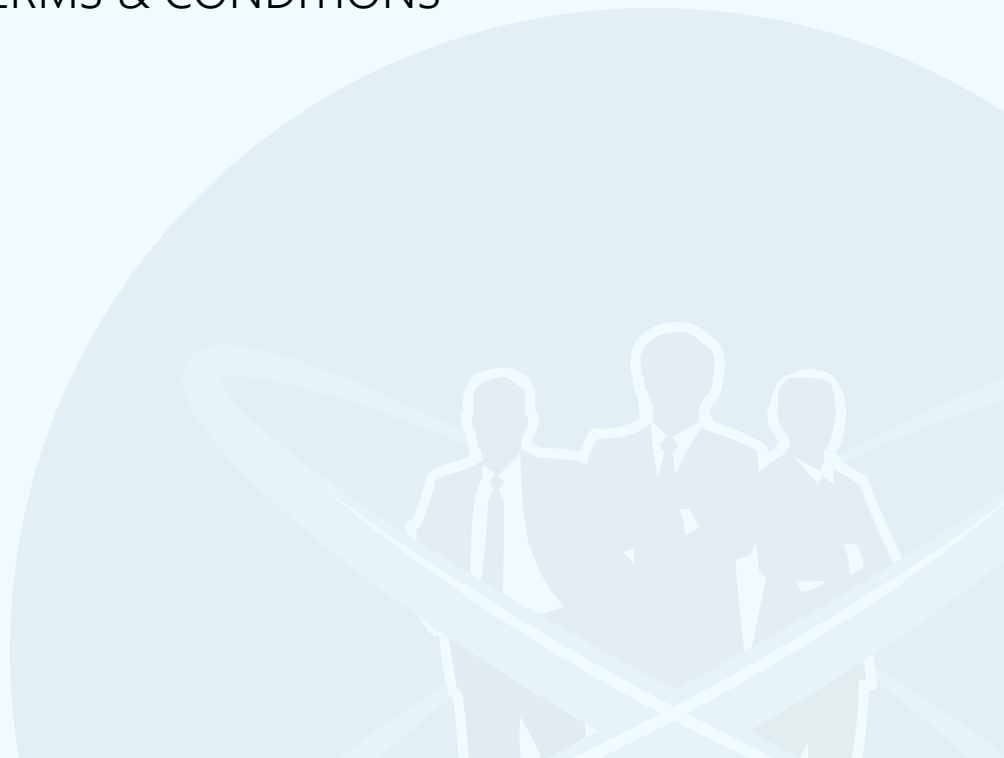




I-SPY

Detective Agency

TERMS & CONDITIONS



Terms and Conditions of Business for I-SPY Detective Agency

Terms, Conditions and Cancellation Policy

General

The terms and conditions of the contract which is the only agreement between I-SPY Detective Agency (the Provider) and the Client with regards to all and any services provided by the Provider to the Client.

There are no variations to the terms stated below. Therefore, no variation shall be used or considered active and relevant unless notified by I-SPY Detective Agency to any Client in writing.

I-SPY Detective Agency is a collection of private investigators and surveillance agents who provide services including, but are not limited to test purchasing, mystery shopping, surveillance, vehicle tracking, and process serving. All services provided by I-SPY Detective Agency are provided in conjunction with these terms and conditions only.

The terms and conditions set out below are subject to English law only, all disputes and or discrepancies arising from the terms and conditions will be decided by the English court only.

This agreement legally covers only the sole agreement between I-SPY Detective Agency and its Clients in respect to all services provided to the Client by I-SPY Detective Agency.

Due of the work I-SPY Detective Agency conducts it is not viable for the Provider to commit to any guarantee that its work will be overall successful and will not do so under any circumstance due to the nature of work conducted.

Notices to I-SPY Detective Agency

In relation to the terms of use set out in this document, all notices can be sent by post to I-SPY Detective Agency, The Gate Business Centre, Keppoch Street, Roath, Cardiff, CF24 3JW.

The provider can also be contacted by phone on 0800 002 9153

Services

Before any work is undertaken by the provider both the provider and the client must be in agreement of what services the client is committing to purchase and what the provider of the service is going to undertake.

The provider will start all services at the agreed time and date, this is to be a mutual agreement by both client and provider.

Due to the nature of the work undertaken by the provider I-SPY Detective Agency cannot and will not make any promise that the work undertaken, as instructed by the client, will be uninterrupted. However, this said the provider will do everything in its power to provide the service as instructed by the client as quickly as possible, the situation itself will dictate the timeframe. However, unless formally stated time will not formulate the entirety of the contract between the provider and the client for the delivery of the service.

The specific service will be look at as complete when the overall objective has been completed or when the provider decides the delivery of the service is completed sufficiently.

The Provider cannot be held responsible for the loss of the subject, the provider will not be liable for any loss of the subject on any surveillance operation conducted by the provider under instruction from the client.

Default and Termination

Any party may terminate this agreement upon notice in writing if the other is in breach of any material obligation contained in these terms which (if the same is capable of being remedied) is not remedied within 7 days of written notice to the other party so to do.

Payment, Cancellation and Refunds

All services are to be paid for in full by the client. The provider will not commence any work until the cleared funds are in its possession.

I-SPY Detective Agency shall not be required to refund to you, in whole or in part, any amounts paid or prepaid for use of any services, unless otherwise agreed.

The provider will accept payment by credit or debit card, electronic transfer, cash, cheque and bank deposit however we reserve the right to refuse any payment method if we have reason to believe such payment will be dishonoured.

The customer may not withhold payment of any invoice or other amount due to I-SPY Detective Agency for any reason.

Law

The Client agrees that the Client is solely responsible for complying with any laws, taxes, and tariffs applicable in any way to the Service/s contemplated herein. b. The Client will protect, and defend I-SPY Detective Agency, its subcontractors and agents from any claim, suit, penalty, tax, fine, or tariff or any failure to comply with any such laws, taxes and tariffs, whilst operating on behalf of the client.

Legal Notice

I-SPY Detective Agency will not be liable to the Client or any third party for any damages.

Miscellaneous

The client will agree to inform anybody who may be recorded that their vehicle activity may be subject to being recorded and archived.

The client will agree to only install equipment on a vehicle that they own. You agree to not install this equipment on any vehicle you do not own.

By instructing I-SPY Detective Agency to work on your behalf you are confirming that you agree to these terms set out above.

